

# Product Warranties

Ironwood products are warranted to be free from defects in material and workmanship under normal usage from the date of substantial completion. This warranty covers doors, panels, pilasters, transoms, and urinal screens when materials are used in a typical commercial application, properly installed according to Ironwood instructions, and maintained as recommended. Liability is limited to the repair or replacement of defective components.

This warranty does not cover cosmetic changes, corrosion, or discoloration of stainless-steel parts caused by exposure to harsh environmental or chemical conditions.

Material	Warranty Length
High Pressure Laminate <sup>①</sup>	5 Years
Compact Laminate (Phenolic)	15 Years
Solid Surface	20 Years
Stone	10 Years
Wood Veneer (Finished) <sup>②</sup>	5 Year
Acrylic (Doorlite) <sup>③</sup>	3 Years
Aluminum	10 Years
Powder Coat	1 Year
Stainless Steel	10 Years
Stamped Stainless Steel	10 Years
Zamac	5 Years
Specialty	See specific manufacturer's warranty

(1) Includes Painted Laminate and Painted/Stained Louvers

(2) Includes Wood Louvers

(3) Includes 3Form and Lumicor inserts

## Warranty Does Not Cover

This warranty does not cover installation and does not apply to any units that have been damaged by accident, abuse, improper installation, improper maintenance, unauthorized repairs or modifications performed on the components, or that have been altered in any way. This warranty does not cover any product failure due to structural settlement, vibration, or movement, as well as any excessive localized heat or excess moisture. In no event shall liability exceed the price paid for the product. Ironwood Manufacturing shall not under any circumstances be liable for incidental, consequential, or indirect damage caused by defects in partition units or any delay in the repair or replacement thereof.

## What We Will Do to Correct Problems

Ironwood will repair or replace products or parts of products that are defective due to improper material or workmanship under normal use and proper maintenance. The repair or replacement of defective components shall constitute the sole remedy to the purchaser and the sole liability to Ironwood Manufacturing. This warranty is in lieu of all other warranties, expressed or implied.